Network Support

From a routine truck roll service call to a more complex emergency service request we will be there when your network needs onsite service support. If you are relocating existing offices, opening new facilities or have completed an acquisition we can provide for all of the network installation requirements.

IT-NetLogistics.com
Your Network Services Partner

About

IT-NetLogistics provides nationwide IT support services. From the installation of structured cabling to a complete rollout of a new technology we provide the logistical expertise and technical resources to deliver your project on time and within budget

Why Choose Us

For over thirty five years we have been providing IT installation services across all of North America. Some of our projects have included network services for mergers and acquisitions, new product deployments encompassing thousands of locations and network upgrades requiring equipment deployment across a clients total enterprise.

Our clients not only appreciate the excellent services we provide they also recognize our project management expertise. We are experts in the planning, implementation, and delivery of a finished product. Our service partners are the best of the best and have provided services to us for many years.

Service Offerings
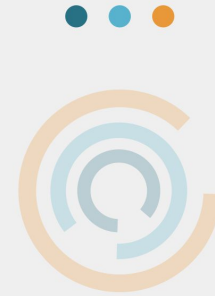
Technology Rollouts

Technology rollouts may involve single pieces of equipment that need to be deployed at multiple locations or they may involve the complete installation of a new voice or data network throughout your entire enterprise. Many of our rollout projects involve equipment such as routers, POS equipment, telco equipment, surveillance equipment, Wi-Fi/wireless network equipment, computers, printers, as well as a variety of other hardware.

WiFi / Wireless

As more and more devices are being introduced in the market place wireless networking is growing rapidly as businesses discover the benefits of going wire-free. WiFi offers increased mobility and reduced infrastructure costs in many business environments. IT-NetLogistics is your solution for wireless site surveys, design assistance, troubleshooting and repair. Whether you are designing and implementing WiFi or other wireless equipment we can help.

Integration Services

Integration services can include programming and turn-up and test procedures before the product is rolled out. Regardless of your integration and asset management requirements, IT-NetLogistics provides you with these professional services ensuring that your technology application is fully operational prior to deployment.

Structured Cabling

A structured cabling system has six subsystems that make up the backbone of the cable topography. Structured cabling is not a necessity in all applications. Enterprise clients with large physical brick and mortar locations are prime candidates for the structured cable environment. A well-planned structured cable backbone will provide you with significant cost savings in many areas including maintenance; moves, adds, and change activity; and in the time requirements for almost all voice and data services.

Emergency Service Orders

Emergency service in the IT business is typically defined as a critical systems failure seriously effecting the normal operations of a business. You, as the client, determine what constitutes emergency service and the performance levels expected in the Service Level Agreement (SLA) between IT-NetLogistics and your entity.

Point Of Sale Equipment

IT-NetLogistics provides installation and support services for your point of sale (POS) equipment. We have a strong POS background, and the experience necessary to expertly execute the installation of your new POS equipment. IT-NetLogistics can also manage the ongoing service requirements of your existing POS equipment.

System Installations

All clients small, large, and in between have the need for voice and data system installations. IT-NetLogistics has the expertise to handle all of your system installations. From cabling, programming, and installing your voice system to configuring and installing your network, we are here to provide you with an effortless solution for all of your system installations and service needs.

Break / Fix Services

Break/Fix activity is an everyday occurrence at IT-NetLogistics. Break/fix service activity is the determination that a technical problem exists that requires a technician onsite to repair it. In a break/fix scenario, our help desk has spoken to you and made the determination that the problem cannot be resolved remotely and a technical dispatch is required.

Help Desk

We provide IT services ranging from complex product rollouts to routine break/fix and truck roll service activity. Due to the number of activities and services we provide to our enterprise clients, it is necessary that IT-NetLogistics maintain a help desk and dispatch center simply to perform our day-to-day services. At IT-NetLogistics we take it a step further by allowing our clients to enjoy the use of our help desk in the areas they choose at no additional cost to them.